



August 9, 2007

Dear Len (KOOLGLIDE),

I just want to write you a letter about the KOOLGLIDE that we purchased 2 yrs. ago. As always it was very hard to get an installer to try something new, however, after doing demonstrations in the warehouse and selling the system to my "in house" installer my entire installation crews have switched to the KOOLGLIDE system. In fact they have been using it close to 2 yrs. and would literally break someone's arm if someone tried to take the KOOLGLIDE out of their vans. It has proven to save time on installs, save several hours on repairs, eliminated peaking of seams and overall is so much easier to use. I only wish I invented the system first.

Keep up the good work as it is very hard and difficult to install some of the carpets we get from the mills and with the KOOLGLIDE it has made a very difficult occupation seem somewhat easier, and believe it or not, more enjoyable.

As for Foxy Carpet One Floor and Home and my entire installation crews we want to thank you, Len, for introducing the KOOLGLIDE to our industry. Why anyone would not want to use this tool would surprise me. In fact, I am glad my competitors don't.

Thanks again,

Rob Carney, President
Foxy Carpet One Floor and Home